



Frequently Asked Questions

Q. Why are the Alaska Native Tribal Health Consortium and Southcentral Foundation opening services at the Alaska Native Medical Center to all insured employees?

A. There are several excellent reasons for opening ANMC services to insured employees and their insured dependents. First, this will have a positive financial impact for ANMC. When employees use their health insurance at ANMC, that revenue comes back into the system for the benefit of all.

We also expect that employees will spend less time away from work driving to health care appointments, and more time connecting with ANMC services and staff. As customers, employees will gain insights about our services at ANMC and how they can help ensure the mission, vision and values are achieved. Improvements in employee satisfaction and retention are correlated to improvements in quality of care, as well as a reduction in overall costs!

Q. How will this impact the care and service my family and I receive at ANMC?

A. We have carefully studied the potential impacts to ensure this will in not diminish the level of services provided to our customer-owners. To mitigate any possible risks, we are building and improving facilities, recruiting new providers and developing a robust monitoring system.

Q. Where can I go with concerns or for more information?

A. Please call the ANMC Customer Service Department at (907) 729-1994, or e-mail lifecare@anthc.org.