

COMMON OVERRIDE CODES

Beth Nelson

ANMC | Pharmacy Technician, Outpatient Patient

PAID PRESCRIPTIONS

➤ Exceeds Limits/High Dose Alert

- Field: 420 Value: 02

➤ Lost/Spilled

- Field: 420 Value: 4

➤ Vacation

- Field: 420 Value: 3

➤ Therapy Change

- Field: 420 Value: 5

EXPRESS SCRIPTS AND CAREMARK THERAPY CHANGE

➤ In the P/A field type in 1 then type in 98798798798

Then also:

- Field: 439 Value: ID
- Field: 440 Value: M0 (zero)
- Field: 441 Value: 1G

ALL INSURANCES

➤ **Missing Prescriber ID:**

- Field: 411 Value: Use provider NPIE Number

➤ **Missing Pharmacy Number:**

- You have no contract with them or the patient has Mail Order Only, call the help desk and find out which it is. If you need a contract request that one be sent to your pharmacy ASAP.

➤ **Missing Date of Birth:** Call insurance and use the one they give you.

- Field: 304 Value: DOB given *(YYYYMMDD)*

➤ **Invalid Quantity Dispensed Must be in Multiples of *******

- Field: 442
- Value: What ever the amount it says with 3 decimals
Places but do NOT put in the decimal point.
(Example: 35.7, enter as 35700)

PRIVATE INSURANCES

➤ Drug – Drug Interaction

- Field: 439 Value: DD
- Field: 440 Value: M0 (zero)
- Field: 441 Value: 1G

➤ Drug – Pregnancy

- Field: 439 Value: PG
- Field: 440 Value: M0 (zero)
- Field: 441 Value: 1G

MEDICAID

➤ Drug – Drug Interaction

- Field: 439 Value: DD
- Field: 440 Value: 00 (zeroes)
- Field: 441 Value: 1B

➤ Drug – Pregnancy

- Field: 439 Value: PG
- Field: 440 Value: 00 (zeroes)
- Field: 441 Value: 1B

➤ Lives in Village

- Field: 439 Value: ER
- Field: 440 Value: 00 (zeroes)
- Field: 441 Value: 1B

continue to next slide...

MEDICAID

➤ Dose Increase

- Field: 439 Value: ER
- Field: 440 Value: 00 (zeroes)
- Field: 441 Value: 1C

➤ Direction Change

- Field: 439 Value: ER
- Field: 440 Value: 00 (zeroes)
- Field: 441 Value: 1D

ALL INSURERS

➤ Dispense as Written

- Field: 408 Value: 5



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