

## Comprehensive Energy Audit For Nightmute Traditional Council



Prepared For Nightmute Traditional Council

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#### 1. EXECUTIVE SUMMARY

This report was prepared for the Nightmute Traditional Council. The scope of the audit focused on Nightmute Traditional Council. The scope of this report is a comprehensive energy study, which included an analysis of building shell, interior and exterior lighting systems, HVAC systems, and plug loads.

Based on electricity and fuel oil prices in effect at the time of the audit, the annual predicted energy costs for the buildings analyzed are \$789 for Electricity and \$6,869 for #1 Fuel Oil. The total energy costs are \$7,658 per year.

It should be noted that this facility received the power cost equalization (PCE) subsidy from the state of Alaska last year. If this facility had not received PCE electricity costs would have been \$2,577 last year.

Table 1.1 below summarizes the energy efficiency measures analyzed for the Nightmute Traditional Council. Listed are the estimates of the annual savings, installed costs, and two different financial measures of investment return.

	Table 1.1 PRIORITY LIST — ENERGY EFFICIENCY MEASURES											
Rank	Feature	Improvement Description	Annual Energy Savings	Installed Cost	Savings to Investment Ratio, SIR <sup>1</sup>	Simple Payback (Years) <sup>2</sup>						
1	Setback Thermostat: Tribal Council	Implement a Heating Temperature Unoccupied Setback to 60.0 deg F for the Tribal Council space.	\$1,234	\$100	167.21	0.1						
2	HVAC And DHW	Clean and tune fuel oil furnace	\$483	\$1,500	2.71	3.1						
3	Ceiling w/ Attic: Tribal Council	Add R-30 fiberglass batts to attic with Standard Truss.	\$279	\$3,226	2.04	11.6						
	TOTAL, all measures		\$1,995	\$4,826	5.67	2.4						

#### **Table Notes:**

<sup>&</sup>lt;sup>1</sup> Savings to Investment Ratio (SIR) is a life-cycle cost measure calculated by dividing the total savings over the life of a project (expressed in today's dollars) by its investment costs. The SIR is an indication of the profitability of a measure; the higher the SIR, the more profitable the project. An SIR greater than 1.0 indicates a cost-effective project (i.e. more savings than cost). Remember that this profitability is based on the position of that Energy Efficiency Measure (EEM) in the overall list and assumes that the measures above it are implemented first.

<sup>&</sup>lt;sup>2</sup> Simple Payback (SP) is a measure of the length of time required for the savings from an EEM to payback the investment cost, not counting interest on the investment and any future changes in energy prices. It is calculated by dividing the investment cost by the expected first-year savings of the EEM.

With all of these energy efficiency measures in place, the annual utility cost can be reduced by \$1,995 per year, or 26.0% of the buildings' total energy costs. These measures are estimated to cost \$4,826, for an overall simple payback period of 2.4 years.

Table 1.2 below is a breakdown of the annual energy cost across various energy end use types, such as Space Heating and Water Heating. The first row in the table shows the breakdown for the building as it is now. The second row shows the expected breakdown of energy cost for the building assuming all of the retrofits in this report are implemented. Finally, the last row shows the annual energy savings that will be achieved from the retrofits.

	Table 1.2												
	Annual Energy Cost Estimate												
Description	Space Heating	Space Cooling	Water Heating	Lighting	Refrigeration	Other Electrical	Cooking	Clothes Drying	Ventilation Fans	Total Cost			
Existing Building	\$6,957	\$0	\$0	\$214	\$0	\$487	\$0	\$0	\$0	\$7,658			
With All Proposed Retrofits	\$4,981	\$0	\$0	\$201	\$0	\$487	\$0	\$0	\$0	\$5,670			
SAVINGS	\$1,976	\$0	\$0	\$13	\$0	\$0	\$0	\$0	\$0	\$1,995			

#### 2. AUDIT AND ANALYSIS BACKGROUND

## 2.1 Program Description

This audit included services to identify, develop, and evaluate energy efficiency measures at the Nightmute Traditional Council. The scope of this project included evaluating building shell, lighting and other electrical systems, and HVAC equipment, motors and pumps. Measures were analyzed based on life-cycle-cost techniques, which include the initial cost of the equipment, life of the equipment, annual energy cost, annual maintenance cost, and a discount rate of 3.0%/year in excess of general inflation.

## 2.2 Audit Description

Preliminary audit information was gathered in preparation for the site survey. The site survey provides critical information in deciphering where energy is used and what opportunities exist within a building. The entire site was surveyed to inventory the following to gain an understanding of how each building operates:

- Building envelope (roof, windows, etc.)
- Heating, ventilation, and air conditioning equipment (HVAC)
- Lighting systems and controls
- Building-specific equipment

The building site visit was performed to survey all major building components and systems. The site visit included detailed inspection of energy consuming components. Summary of building occupancy schedules, operating and maintenance practices, and energy management programs provided by the building manager were collected along with the system and components to determine a more accurate impact on energy consumption.

Details collected from Nightmute Traditional Council enable a model of the building's energy usage to be developed, highlighting the building's total energy consumption, energy consumption by specific building component, and equivalent energy cost. The analysis involves distinguishing the different fuels used on site, and analyzing their consumption in different activity areas of the building.

Nightmute Traditional Council is classified as being made up of the following activity areas:

1) Tribal Council: 1,141 square feet

In addition, the methodology involves taking into account a wide range of factors specific to the building. These factors are used in the construction of the model of energy used. The factors include:

- Occupancy hours
- Local climate conditions
- Prices paid for energy

## 2.3. Method of Analysis

Data collected was processed using AkWarm© Energy Use Software to estimate energy savings for each of the proposed energy efficiency measures (EEMs). The recommendations focus on the building envelope; HVAC; lighting, plug load, and other electrical improvements; and motor and pump systems that will reduce annual energy consumption.

EEMs are evaluated based on building use and processes, local climate conditions, building construction type, function, operational schedule, existing conditions, and foreseen future plans. Energy savings are calculated based on industry standard methods and engineering estimations.

Our analysis provides a number of tools for assessing the cost effectiveness of various improvement options. These tools utilize **Life-Cycle Costing**, which is defined in this context as a method of cost analysis that estimates the total cost of a project over the period of time that includes both the construction cost and ongoing maintenance and operating costs.

#### Savings to Investment Ratio (SIR) = Savings divided by Investment

**Savings** includes the total discounted dollar savings considered over the life of the improvement. When these savings are added up, changes in future fuel prices as projected by the Department of Energy are included. Future savings are discounted to the present to account for the time-value of money (i.e. money's ability to earn interest over time). The **Investment** in the SIR calculation includes the labor and materials required to install the

measure. An SIR value of at least 1.0 indicates that the project is cost-effective—total savings exceed the investment costs.

**Simple payback** is a cost analysis method whereby the investment cost of a project is divided by the first year's savings of the project to give the number of years required to recover the cost of the investment. This may be compared to the expected time before replacement of the system or component will be required. For example, if a boiler costs \$12,000 and results in a savings of \$1,000 in the first year, the payback time is 12 years. If the boiler has an expected life to replacement of 10 years, it would not be financially viable to make the investment since the payback period of 12 years is greater than the project life.

The Simple Payback calculation does not consider likely increases in future annual savings due to energy price increases. As an offsetting simplification, simple payback does not consider the need to earn interest on the investment (i.e. it does not consider the time-value of money). Because of these simplifications, the SIR figure is considered to be a better financial investment indicator than the Simple Payback measure.

Measures are implemented in order of cost-effectiveness. The program first calculates individual SIRs, and ranks all measures by SIR, higher SIRs at the top of the list. An individual measure must have an individual SIR>=1 to make the cut. Next the building is modified and resimulated with the highest ranked measure included. Now all remaining measures are reevaluated and ranked, and the next most cost-effective measure is implemented. AkWarm goes through this iterative process until all appropriate measures have been evaluated and installed.

It is important to note that the savings for each recommendation is calculated based on implementing the most cost effective measure first, and then cycling through the list to find the next most cost effective measure. Implementation of more than one EEM often affects the savings of other EEMs. The savings may in some cases be relatively higher if an individual EEM is implemented in lieu of multiple recommended EEMs. For example implementing a reduced operating schedule for inefficient lighting will result in relatively high savings. Implementing a reduced operating schedule for newly installed efficient lighting will result in lower relative savings, because the efficient lighting system uses less energy during each hour of operation. If multiple EEM's are recommended to be implemented, AkWarm calculates the combined savings appropriately.

Cost savings are calculated based on estimated initial costs for each measure. Installation costs include labor and equipment to estimate the full up-front investment required to implement a change. Costs are derived from Means Cost Data, industry publications, and local contractors and equipment suppliers.

## 2.4 Limitations of Study

All results are dependent on the quality of input data provided, and can only act as an approximation. In some instances, several methods may achieve the identified savings. This report is not intended as a final design document. The design professional or other persons following the recommendations shall accept responsibility and liability for the results.

## 3. Nightmute Traditional Council

## 3.1. Building Description

The 1,141 square foot Nightmute Traditional Council was constructed in 1976, with a normal occupancy of 6 people. The number of hours of operation for this building average 8 hours per day, considering all five days of the week.

#### **Description of Building Shell**

The exterior walls are 2x6 construction with 5.5 inches of batt insulation. The facility is two stories tall.

The roof of the building is a warm roof with 10 inches of loose fill insulation.

The floor of the building is built on pilings with 6 inches of batt insulation.

Typical windows throughout the building are double paned glass in wood frames, there are two windows that are south facing.

Doors are metal with metal edges and a fiberglass core.

#### **Description of Heating Plants**

The Heating Plants used in the building are:

Forced Air Furnace

Fuel Type: #1 Oil

Input Rating: 79,200 BTU/hr

Steady State Efficiency: 72 %
Idle Loss: 1.5 %
Heat Distribution Type: Air

#### **Space Heating Distribution Systems**

The forced air furnace supplies heat to the facility through the ceiling. The ducting is well covered by insulation.

#### **Lighting**

Lighting in the building consists of four, four bulb T8 32 watt electronic fixtures, three Spiral CFL light bulbs, and a single incandescent light in the main hallway.

#### Plug Loads

Plug loads in the facility consist of 7 desktop computers with monitors, several printers, phones, an ID maker, a Stereo, a CB Radio, and a BUNN coffee pot, as well as a satellite dish.

## 3.2 Predicted Energy Use

### 3.2.1 Energy Usage / Tariffs

The electric usage profile charts (below) represents the predicted electrical usage for the building. If actual electricity usage records were available, the model used to predict usage was calibrated to approximately match actual usage. The electric utility measures consumption in kilowatt-hours (kWh) and maximum demand in kilowatts (kW). One kWh usage is equivalent to 1,000 watts running for one hour.

The fuel oil usage profile shows the fuel oil usage for the building. Fuel oil consumption is measured in gallons. One gallon of #1 Fuel Oil provides approximately 132,000 BTUs of energy.

The following is a list of the utility companies providing energy to the building and the class of service provided:

Electricity: AVEC-Nightmute - Commercial - Sm

The average cost for each type of fuel used in this building is shown below in Table 3.1. This figure includes all surcharges, subsidies, and utility customer charges:

Table 3.1 - Average Energy Cost							
Description	Average Energy Cost						
Electricity	\$ 0.15/kWh						
#1 Oil	\$ 8.25/gallons						

## 3.2.1.1 Total Energy Use and Cost Breakdown

At current rates, Nightmute Traditional Council pays approximately \$7,658 annually for electricity and other fuel costs for the Nightmute Traditional Council.

Figure 3.1 below reflects the estimated distribution of costs across the primary end uses of energy based on the AkWarm© computer simulation. Comparing the "Retrofit" bar in the figure to the "Existing" bar shows the potential savings from implementing all of the energy efficiency measures shown in this report.

Figure 3.1
Annual Energy Costs by End Use

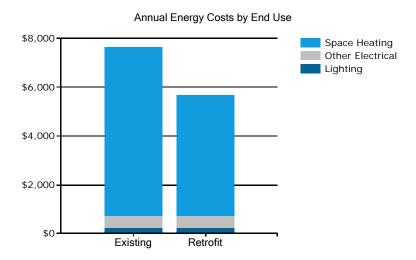


Figure 3.2 below shows how the annual energy cost of the building splits between the different fuels used by the building. The "Existing" bar shows the breakdown for the building as it is now; the "Retrofit" bar shows the predicted costs if all of the energy efficiency measures in this report are implemented.

Figure 3.2
Annual Energy Costs by Fuel Type

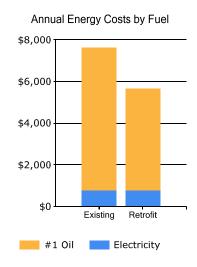
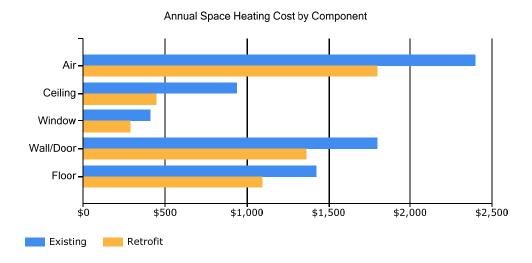


Figure 3.3 below addresses only Space Heating costs. The figure shows how each heat loss component contributes to those costs; for example, the figure shows how much annual space heating cost is caused by the heat loss through the Walls/Doors. For each component, the space heating cost for the Existing building is shown (blue bar) and the space heating cost assuming all retrofits are implemented (yellow bar) are shown.

Figure 3.3
Annual Space Heating Cost by Component



The tables below show AkWarm's estimate of the monthly fuel use for each of the fuels used in the building. For each fuel, the fuel use is broken down across the energy end uses. Note, in the tables below "DHW" refers to Domestic Hot Water heating.

Electrical Consumption (kWh)												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Lighting	121	110	121	117	121	117	121	121	117	121	117	121
Other_Electrical	276	251	276	267	276	267	276	276	267	276	267	276
Space_Heating	86	77	74	51	30	16	13	16	25	48	65	87

Fuel Oil #1 Consumption (Gallons)												
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Space_Heating	126	113	107	73	40	20	15	19	33	67	93	127

## 3.2.2 Energy Use Index (EUI)

Energy Use Index (EUI) is a measure of a building's annual energy utilization per square foot of building. This calculation is completed by converting all utility usage consumed by a building for one year, to British Thermal Units (Btu) or kBtu, and dividing this number by the building square footage. EUI is a good measure of a building's energy use and is utilized regularly for comparison of energy performance for similar building types. The Oak Ridge National Laboratory (ORNL) Buildings Technology Center under a contract with the U.S. Department of Energy maintains a Benchmarking Building Energy Performance Program. The ORNL website determines how a building's energy use compares with similar facilities throughout the U.S. and in a specific region or state.

Source use differs from site usage when comparing a building's energy consumption with the national average. Site energy use is the energy consumed by the building at the building site

only. Source energy use includes the site energy use as well as all of the losses to create and distribute the energy to the building. Source energy represents the total amount of raw fuel that is required to operate the building. It incorporates all transmission, delivery, and production losses, which allows for a complete assessment of energy efficiency in a building. The type of utility purchased has a substantial impact on the source energy use of a building. The EPA has determined that source energy is the most comparable unit for evaluation purposes and overall global impact. Both the site and source EUI ratings for the building are provided to understand and compare the differences in energy use. The site and source EUIs for this building are calculated as follows. (See Table 3.4 for details):

Building Site EUI = (Electric Usage in kBtu + Fuel Oil Usage in kBtu + similar for other fuels)

Building Square Footage

Building Source EUI = (Electric Usage in kBtu X SS Ratio + Fuel Oil Usage in kBtu X SS Ratio + similar for other fuels) **Building Square Footage** 

where "SS Ratio" is the Source Energy to Site Energy ratio for the particular fuel.

Table 3.4 **Nightmute Traditional Council EUI Calculations** 

Energy Type	Building Fuel Use per Year	Site Energy Use per Year, kBTU	Source/Site Ratio	Source Energy Use per Year, kBTU	
Electricity	5,262 kWh	17,960	3.340	59,987	
#1 Oil	833 gallons	109,905	1.010	111,004	
Total		127,866		170,992	
BUILDING AREA		1,141	Square Feet		
BUILDING SITE EUI		112	kBTU/Ft²/Yr		
<b>BUILDING SOURCE E</b>	UI	150	kBTU/Ft <sup>2</sup> /Yr		
* Site - Source Ratio	data is provided by the Energy S	tar Performance Ratir	ng Methodology	for Incorporating	

Source Energy Use document issued March 2011.

## 3.3 AkWarm© Building Simulation

An accurate model of the building performance can be created by simulating the thermal performance of the walls, roof, windows and floors of the building. The HVAC system and central plant are modeled as well, accounting for the outside air ventilation required by the building and the heat recovery equipment in place.

The model uses local weather data and is trued up to historical energy use to ensure its accuracy. The model can be used now and in the future to measure the utility bill impact of all types of energy projects, including improving building insulation, modifying glazing, changing air handler schedules, increasing heat recovery, installing high efficiency boilers, using variable air volume air handlers, adjusting outside air ventilation and adding cogeneration systems.

For the purposes of this study, the Nightmute Traditional Council was modeled using AkWarm© energy use software to establish a baseline space heating and cooling energy usage. Climate data from Nightmute was used for analysis. From this, the model was be calibrated to predict the impact of theoretical energy savings measures. Once annual energy savings from a

particular measure were predicted and the initial capital cost was estimated, payback scenarios were approximated. Equipment cost estimate calculations are provided in Appendix D.

#### Limitations of AkWarm© Models

- The model is based on typical mean year weather data for Nightmute. This data represents the average ambient weather profile as observed over approximately 30 years. As such, the gas and electric profiles generated will not likely compare perfectly with actual energy billing information from any single year. This is especially true for years with extreme warm or cold periods, or even years with unexpectedly moderate weather.
- The heating and cooling load model is a simple two-zone model consisting of the building's core interior spaces and the building's perimeter spaces. This simplified approach loses accuracy for buildings that have large variations in cooling/heating loads across different parts of the building.
- The model does not model HVAC systems that simultaneously provide both heating and cooling to the same building space (typically done as a means of providing temperature control in the space).

The energy balances shown in Section 3.1 were derived from the output generated by the AkWarm© simulations.

## 4. ENERGY COST SAVING MEASURES

## 4.1 Summary of Results

The energy saving measures are summarized in Table 4.1. Please refer to the individual measure descriptions later in this report for more detail. Calculations and cost estimates for analyzed measures are provided in Appendix C.

	Table 4.1 Nightmute Traditional Council, Nightmute, Alaska PRIORITY LIST – ENERGY EFFICIENCY MEASURES											
Rank	Feature	Improvement Description	Annual Energy Savings	Installed Cost	Savings to Investment Ratio, SIR	Simple Payback (Years)						
1	Setback Thermostat: Tribal Council	Implement a Heating Temperature Unoccupied Setback to 60.0 deg F for the Tribal Council space.	\$1,234	\$100	167.21	0.1						
2	HVAC And DHW	Clean and tune fuel oil furnace	\$483	\$1,500	2.71	3.1						
3	Ceiling w/ Attic: Tribal Council	Add R-30 fiberglass batts to attic with Standard Truss.	\$279	\$3,226	2.04	11.6						
	TOTAL, cost-effective measures		\$1,989	\$4,831	5.66	2.4						

## 4.2 Interactive Effects of Projects

The savings for a particular measure are calculated assuming all recommended EEMs coming before that measure in the list are implemented. If some EEMs are not implemented, savings for the remaining EEMs will be affected. For example, if ceiling insulation is not added, then savings from a project to replace the heating system will be increased, because the heating system for the building supplies a larger load.

In general, all projects are evaluated sequentially so energy savings associated with one EEM would not also be attributed to another EEM. By modeling the recommended project sequentially, the analysis accounts for interactive affects among the EEMs and does not "double count" savings.

Interior lighting, plug loads, facility equipment, and occupants generate heat within the building. When the building is in cooling mode, these items contribute to the overall cooling demands of the building; therefore, lighting efficiency improvements will reduce cooling requirements in air-conditioned buildings. Conversely, lighting-efficiency improvements are anticipated to slightly increase heating requirements. Heating penalties and cooling benefits were included in the lighting project analysis.

## 4.3 Building Shell Measures

#### 4.3.1 Insulation Measures

Rank	Location	Ex	isting Type/R-Value		Recommendation Type/R-Value				
3	Ceiling w/ Atti	Fra Ins Bo To	aming Type: Standard aming Spacing: 24 inches sulated Sheathing: None ottom Insulation Layer: None op Insulation Layer: Rockwool/Loose odeled R-Value: 35	e fill, 10 inches	Add R-30 fiberglass batts to a	attic with Standard Truss.			
Installat	tion Cost	\$3,226	Estimated Life of Measure (yrs)	30	Energy Savings (/yr)	\$279			
Breakeven Cost		\$6,589	Savings-to-Investment Ratio	2.0	Simple Payback yrs	12			

## 4.4 Mechanical Equipment Measures

## 4.4.1 Heating/Cooling/Domestic Hot Water Measure

Rank	Recommen	Recommendation									
2	Clean and tune fuel oil furnace										
Installat	tion Cost	\$1,500	Estimated Life of Measure (yrs)	10	<b>Energy Savings</b>	(/yr)	\$483				
Breakev	en Cost	\$4,063	Savings-to-Investment Ratio	2.7	Simple Payback	yrs	3				
Auditors	Auditors Notes: The furnace needs to be cleaned and tuned so that it will burn more efficiently.										

## 4.4.2 Night Setback Thermostat Measures

Rank	Building Spa	ace		Recommen	dation				
1	Tribal Cound	cil		Implement	Implement a Heating Temperature Unoccupied Setback to 60.0				
				deg F for th	deg F for the Tribal Council space.				
Installat	Installation Cost		Estimated Life of Measure (yrs)	15	<b>Energy Savings</b>	(/yr)	\$1,234		
Breakeven Cost		\$16,721	Savings-to-Investment Ratio	167.2	Simple Payback	yrs	0		

Auditors Notes: The current setback thermostat needs to be programmed to setback the temperature in the facility to only 60 degrees at night and on weekends when the facility is unoccupied. This will reduce heating costs while also maintain comfortable temperatures in the facility during business hours.

#### 5. ENERGY EFFICIENCY ACTION PLAN

Through inspection of the energy-using equipment on-site and discussions with site facilities personnel, this energy audit has identified several energy-saving measures. The measures will reduce the amount of fuel burned and electricity used at the site. The projects will not degrade the performance of the building and, in some cases, will improve it.

Several types of EEMs can be implemented immediately by building staff, and others will require various amounts of lead time for engineering and equipment acquisition. In some cases, there are logical advantages to implementing EEMs concurrently. For example, if the same electrical contractor is used to install both lighting equipment and motors, implementation of these measures should be scheduled to occur simultaneously.

# **Appendix A – Listing of Energy Conservation and Renewable Energy Websites**

#### Lighting

Illumination Engineering Society - <a href="http://www.iesna.org/">http://www.iesna.org/</a>

Energy Star Compact Fluorescent Lighting Program - www.energystar.gov/index.cfm?c=cfls.pr\_cfls

DOE Solid State Lighting Program - <a href="http://www1.eere.energy.gov/buildings/ssl/">http://www1.eere.energy.gov/buildings/ssl/</a>

DOE office of Energy Efficiency and Renewable Energy - <a href="http://apps1.eere.energy.gov/consumer/your-workplace/">http://apps1.eere.energy.gov/consumer/your-workplace/</a>

Energy Star - <a href="http://www.energystar.gov/index.cfm?c=lighting.pr">http://www.energystar.gov/index.cfm?c=lighting.pr</a> lighting

#### **Hot Water Heaters**

Heat Pump Water Heaters -

http://apps1.eere.energy.gov/consumer/your home/water heating/index.cfm/mytopic=12840

#### **Solar Water Heating**

FEMP Federal Technology Alerts - http://www.eere.energy.gov/femp/pdfs/FTA\_solwat\_heat.pdf

Solar Radiation Data Manual – <a href="http://rredc.nrel.gov/solar/pubs/redbook">http://rredc.nrel.gov/solar/pubs/redbook</a>

#### **Plug Loads**

DOE office of Energy Efficiency and Renewable Energy – http:apps1.eere.energy.gov/consumer/your workplace/

Energy Star – <a href="http://www.energystar.gov/index.cfm?fuseaction=find">http://www.energystar.gov/index.cfm?fuseaction=find</a> a product

The Greenest Desktop Computers of 2008 - <a href="http://www.metaefficient.com/computers/the-greenest-pcs-of-2008.html">http://www.metaefficient.com/computers/the-greenest-pcs-of-2008.html</a>

#### Wind

AWEA Web Site - http://www.awea.org

National Wind Coordinating Collaborative – <a href="http://www.nationalwind.org">http://www.nationalwind.org</a>

Utility Wind Interest Group site: <a href="http://www.uwig.org">http://www.uwig.org</a>

WPA Web Site – <a href="http://www.windpoweringamerica.gov">http://www.windpoweringamerica.gov</a>

Homepower Web Site: <a href="http://homepower.com">http://homepower.com</a>

Windustry Project: <a href="http://www.windustry.com">http://www.windustry.com</a>

#### Solar

NREL - http://www.nrel.gov/rredc/

Firstlook – <a href="http://firstlook.3tiergroup.com">http://firstlook.3tiergroup.com</a>

TMY or Weather Data – <a href="http://rredc.nrel.gov/solar/old-data/nsrdb/1991-2005/tmy3/">http://rredc.nrel.gov/solar/old-data/nsrdb/1991-2005/tmy3/</a>

State and Utility Incentives and Utility Policies - <a href="http://www.dsireusa.org">http://www.dsireusa.org</a>