Alaska Rural Utility Collaborative (ARUC)
Division of Environmental Health & Engineering
4500 Diplomacy Dr., Suite 130
Anchorage, Alaska 99508
Telephone: 1-866-205-7581
Direct Line: 1-907-729-4041
Facsimile: 907-729-4506 or 907-729-4090

Residential Utility Service Agreement

This Agreement is made between the Utility and the Applicant. The Applicant requests their residence be connected to the Utility's water/wastewater system.

As part of the request, the Applicant agrees:

1. To abide by the water and wastewater ordinances, rules, and policies implemented by the Utility.
2. To pay the Utility a monthly service fee for water/wastewater at the rate established by the Utility for residential customers.
3. To pay any deposits required by the Utility prior to connection of service.
4. That delinquent bills (more than 26 days past due) are subject to collection actions. These actions can include, but are not limited to, late payment fees, deposit forfeiture, and disconnection of service.
5. To maintain heating and water line plumbing within the residence from the exterior walls inward, including all interior plumbing, piping, fixtures, hot water heaters, and other appurtenances intended to carry water, sewage, wastewater and drainage in accordance with the Uniform Plumbing Code. Applicant will own and maintain wastewater lines from inside the home extending to the connection at the sewer main.
6. To use and pay the costs of heat tape and/or circulating pumps to prevent freezing during the winter.
7. If the residence is vacated for any reason (vacation, medical leave, move out of community, etc.), resident(s) will contact the local water plant operator to complete a service change form and disconnect services. If services are not disconnected, or are requested to remain connected by resident(s) during vacancy, the resident agrees to accept all liabilities and utility fees.
8. That by signing this Agreement, the Applicant grants to the Utility, its officers, employees, and agents the right of ingress and egress to the property and residence for purposes of inspection, repairs, connection or disconnection of piping, plumbing, fixtures and other appurtenances intended to carry water, sewage, and waste water. The ingress and egress shall be at a reasonable time, and whenever possible, the Utility shall provide advance notice of any inspection.

All bills, invoices, statements, notices or correspondence shall be sent to the respective parties at the address stated below:

Type of Connection:_____Water & Wastewater
_____Water / Wastewater Only (Circle one)
_____Watering Point

Date Services Began: _____

Applicant Last Name **First Name** **Middle Initial**

Spouse Last Name **First Name** **Middle Initial**

P.O. Box **City / State / Zip** **Phone Number**

Applicant Signature **Date** **Water Plant Operator Signature** **Date**
(By signing, you agree you've read the applicant responsibilities listed above)

City/Tribal Office Approval: _____

Community (Required Field)

For Office Use Only

Date Received & Entered By:	Account Number: