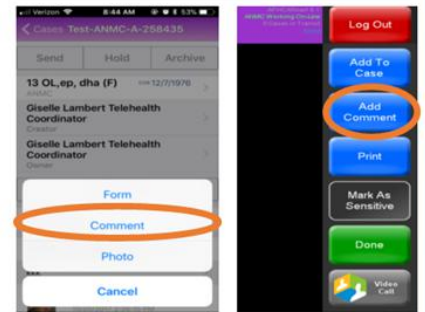
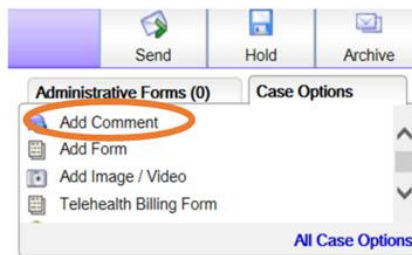


Excellent clinical images can make all the difference in a telemedicine consultation. Here are some tips to help make your otoscope images the best that they can be.

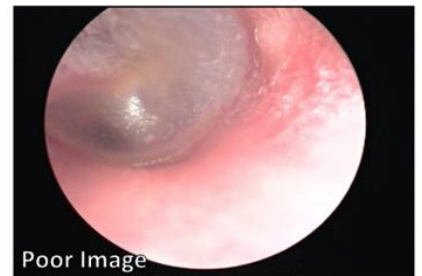
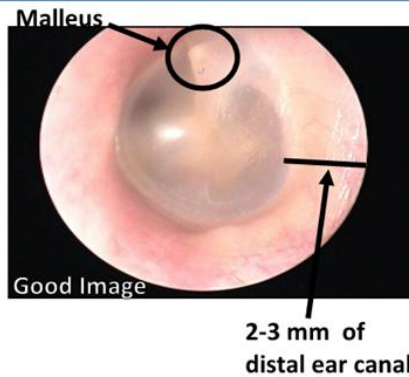
**General Tips:**

- When sending a case, always include correctly labeled images of **both** the right and left ear
- Include a brief description of the chief complaint and/or your question by adding a comment.



**Subject:**

- The tympanic membrane should fill the majority of the frame.
- 2-3 millimeters of the distal ear canal should be included.
- The lateral process of the malleus should be oriented at the 12 o'clock position.



**Specula:**

- Select the appropriate sized otoscope specula. Improper fit or length can limit the field of view.



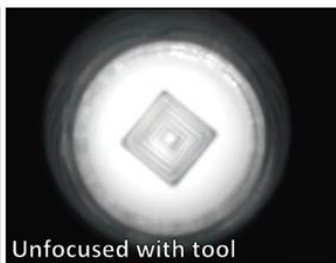
**Color Balance:**

- Always use "Color Reset" (Welch Allyn otoscope) or "WB" (white balance on Jed Med otoscope) before imaging (see Handy Guides for further instructions).  
**Note:** Versa 4 otoscope does not have a color balance option.



**Focus:**

- Always pre-focus the otoscope before placing it in the ear.
- If no focus tool is available, focus the otoscope on your palm from a distance of 1/2 inch away from the skin.



**Image Enhance:**

- Always use the “Image Enhance” (Welch Allyn otoscope) or the “Boost” (Jed Med otoscope).

**Note:** Versa 4 otoscope does not have an image enhance option.



**Fogging** (Occurs when the lens is colder than the warm ear canal):

- Wipe the lens with an alcohol wipe immediately before use or warm the otoscope tip in your hand.



**Glare (Blooming):**

- Adjust the angle of the otoscope, and/or the brightness to correct.

