

How to Create a Zoom Account and Join a Zoom Meeting



Getting started with Zoom for your appointment

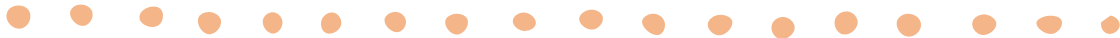
WHAT YOU'LL NEED



Internet
Connection



Mobile Device or Desktop
(with camera and mic)
Zoom app installed on mobile



zoom

1

SIGN UP FOR ZOOM

Download the zoom app if using a smart phone or tablet. You will not need to if using a computer. To sign up for your own free **Zoom account**, visit zoom.us/freesignup/ and enter your email address. You will receive an email from Zoom (no-reply@zoom.us). In this email, click **Activate Account**.



2

OPEN LINK IN YOUR EMAIL

On the day of your scheduled appointment, you will receive an email with a link to join your session with your provider. **Click** on the link to join.



3

ZOOM YOUR VISIT

Click **Open Zoom Meeting** on the dialog shown by your browser, if you don't see a dialog, click **Launch Meeting**. Wait for your provider to let you into the session.



SETTING UP YOUR AUDIO

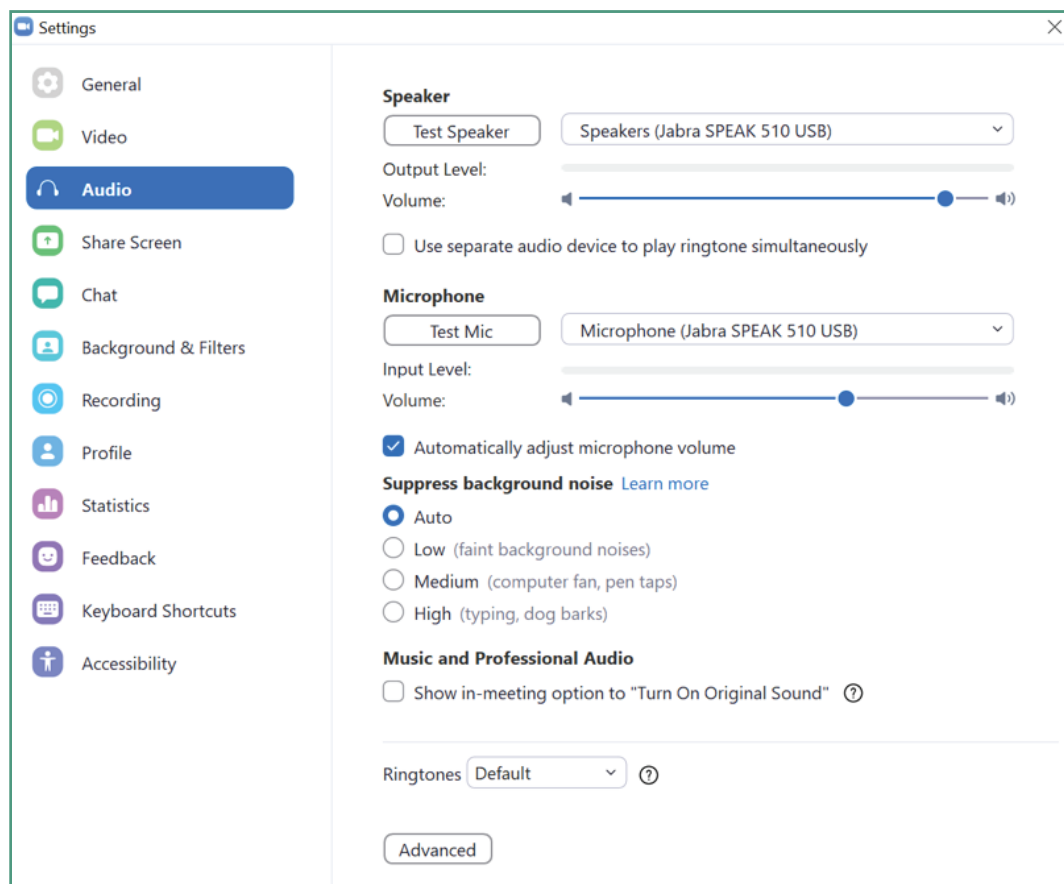
WHAT YOU'LL NEED

- Microphone (such as the built in device microphone)
- USB microphone or inline microphone on headphones
- Speaker or headphones

TROUBLESHOOT AUDIO

If you are experiencing issues using your microphone with the Zoom mobile app, follow these steps to troubleshoot the issue:

- Ensure the microphone is not on mute.
- Ensure you have connected your mobile device's audio.
- Try using earphones with a microphone.
- Ensure Zoom has access to your device's microphone.

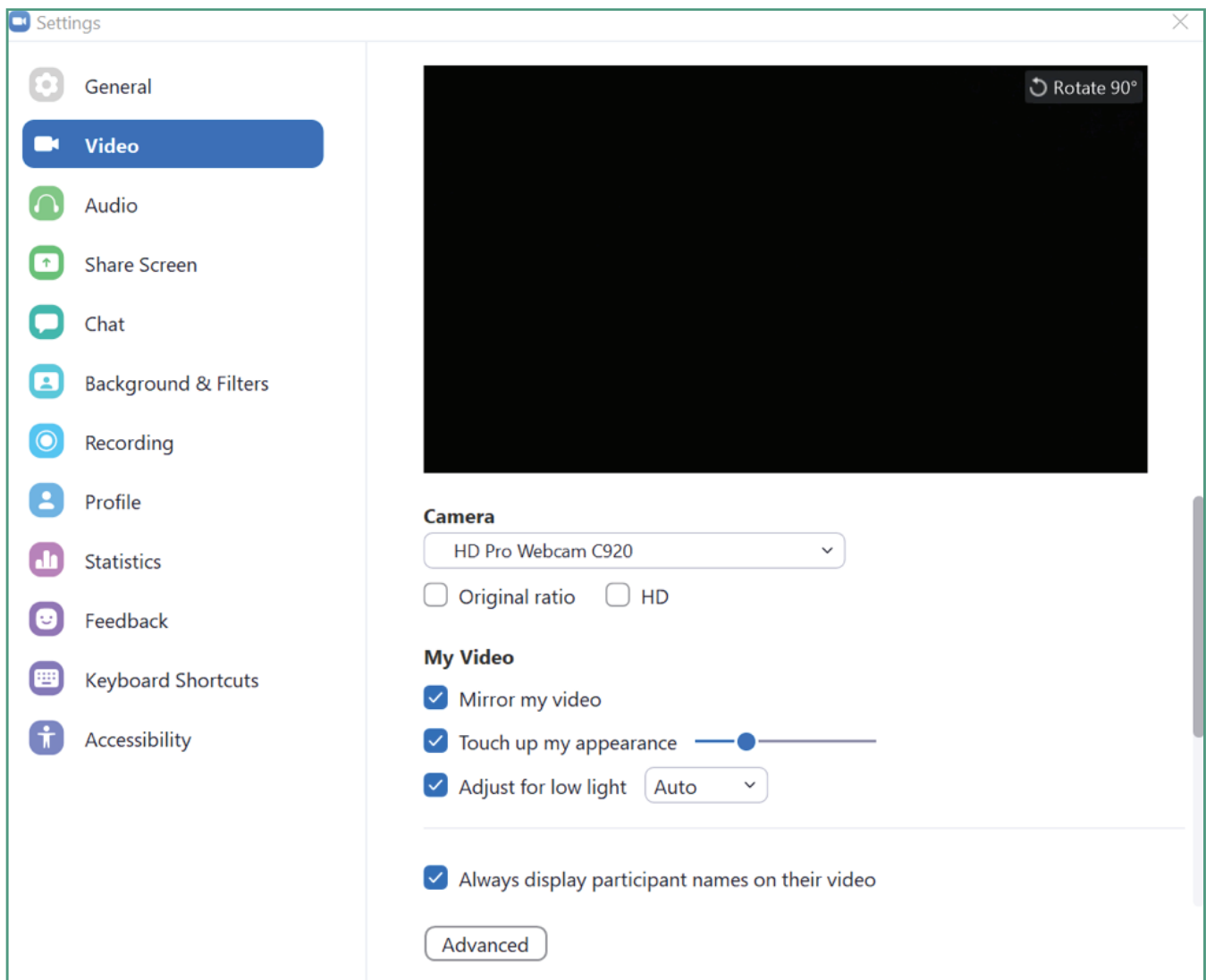




ADJUSTING YOUR VIDEO

ADJUSTING VIDEO

In the Zoom desktop client, click your profile picture then click **Settings**. Click the **Video** tab. Click **Touch up my appearance**. Use the slider to adjust the effect.





BASIC MENU OPTIONS



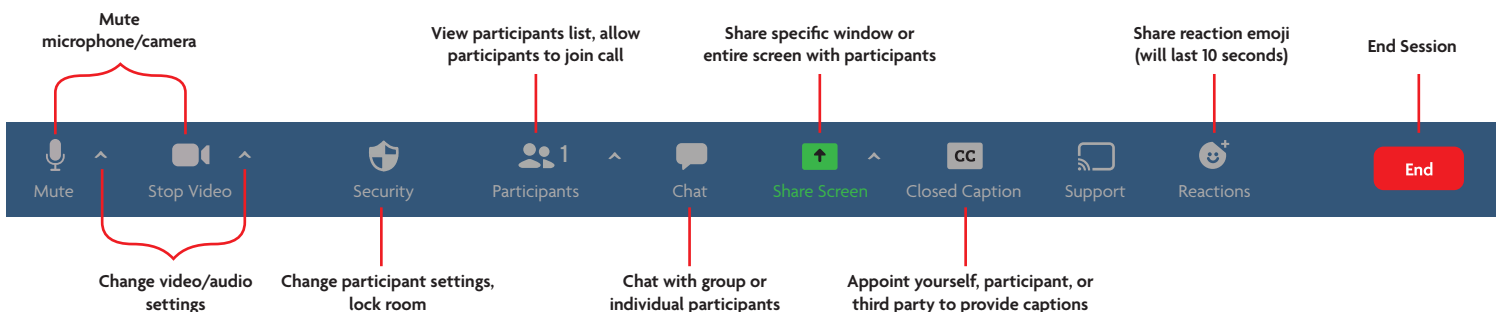
The **Mute** button allows you to turn your microphone off. If the red line is slashed through, it is off. If you click **unmute**, the red line will disappear and people will hear you.

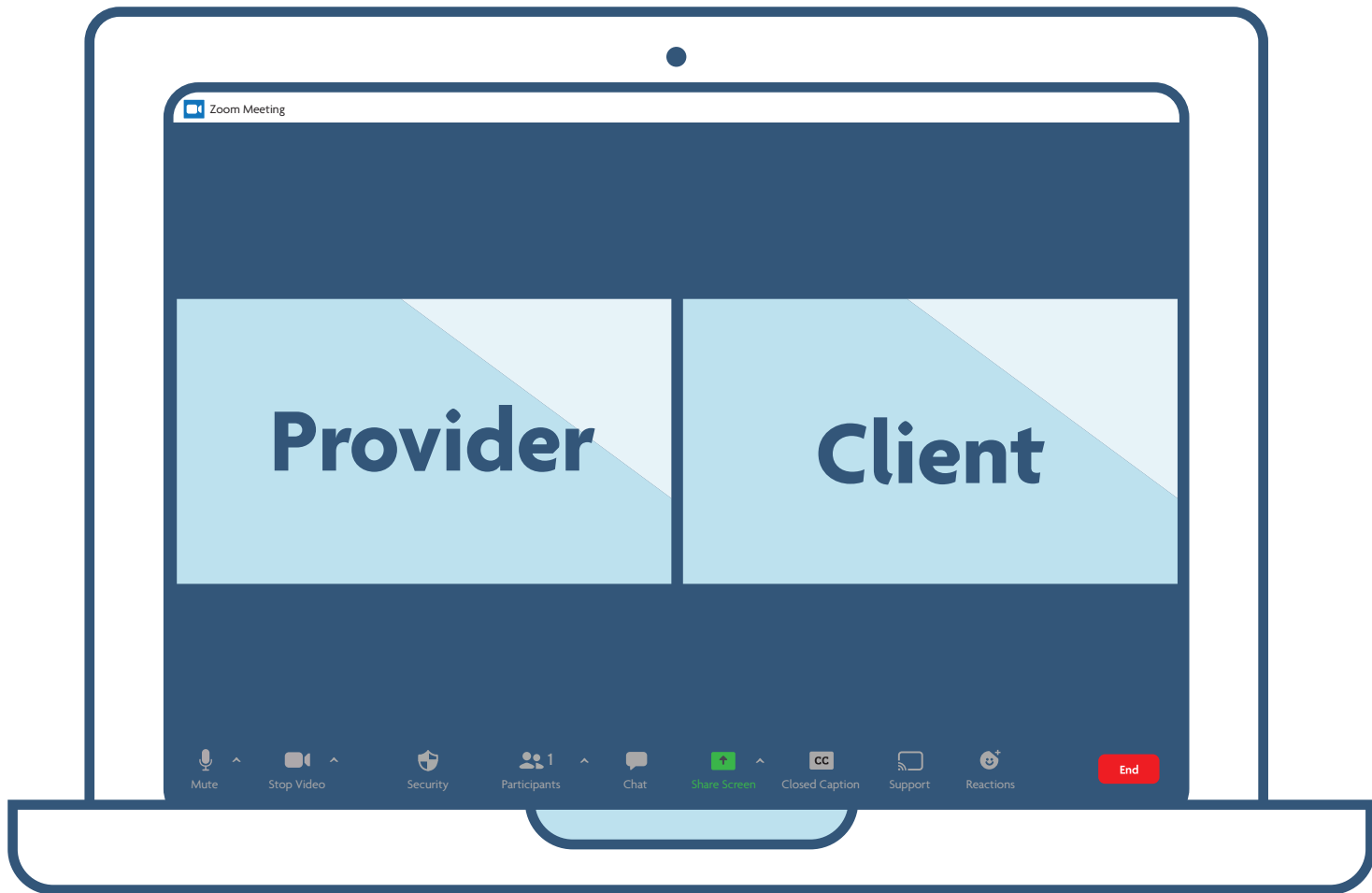


Click the **Start Video** button to start showing your camera to the person or group. The red slash will disappear. Click again to stop your camera, and the red line will reappear.



Clicking on the **Chat** will open chat options - usually on the left side of the screen. This allows you to type a question or comment to the group. Click **Chat** again to close it.





START YOUR VISIT

Refer back to the instructions and click the link to join the virtual waiting room. Wait for your provider to start your appointment. It's as simple as that!

