



VIDEO ON DEMAND APPLICATION (VODA): INSTRUCTIONS FOR FAMILY AND FRIENDS

TELEHEALTH

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Video calls are a great way to connect with your loved one (s) in the hospital from your phone, tablet, or computer. Below is a list of what you will need to join a video call, and instructions on how to connect.

Please Note: Video calls may incur a cost to you, standard data rates will apply.

What you need to join a video call:

- ◆ Computer, iPad, or smartphone
- ◆ Camera, microphone, and speaker
- ◆ Internet access or cellular data with the ability to stream a video (you can test this with Youtube)
- ◆ Email address or device that can receive a text message with the video link.

How to connect to a video call:

- ◆ Give the staff member organizing the call the email address or phone number you would like the link to be sent to.
- ◆ Click on the link in the email or text message you receive.
- ◆ Download and install the Zoom application if not previously downloaded (mobile users download the Zoom Cloud Meetings app).
- ◆ Choose “Open Zoom Meeting” click the blue “**Join with video**” button. Then click the blue “**Join with computer audio**”.

For mobile devices click the blue “**Join with Video**” button then click the “**Join with Wifi or Cellular data**” button.

