



# DIRECT TO PATIENT VTC: SCHEDULING WITH ZOOM

1. Discuss Direct to Home VTC option with patient. Use patient instruction handout to confirm their capability.
2. Confirm a valid e-mail address and phone number for the patient.
3. Schedule the visit and discuss any labs/orders that need to be completed prior to the visit.
4. Use the <XXX VTC Provider Direct to Patient> appointment type for your facility. Choose the location and complete the scheduling process.

5. From within the patient's chart, scroll to Virtual Patient Room tab, click to open.
6. Click "Copy link to paste into appointment letter".
7. Paste link into patient appointment letter template and email to patient.
8. Confirm patient received email.

**ZZDONOTUSE, SCHEDISTRATION**

Outpatient Reg Date: 6/22/2021 12:09:24 AKDT Disch: 6/22/2021 12:2  
MRN:03132571 Encounter (Fin) #9000  
Locations:CHC Clinic

Diagnoses: No Known Allergies  
Attnd: ZzPhysician, A Hennings, MD DOB:1/1/1989 Age:32 years Sex:Male Alerts:  
PCP:

Menu

- Diabetes Provider View
- Results Review
- Orders + Add
- Provider Notes + Add
- Activities Interventions
- Allergies + Add
- Appointments
- Diagnosis & Problems
- Form Browser
- Growth Chart
- Recommendations
- Histories
- Immunization Schedule
- Interactive View / I&O
- MAR Summary
- Medications List + Add
- Notes
- Patient Information
- Pharmacy Prescription Summary
- Visit Summary
- Virtual Patient Room**
- Legal Guardian

**VIRTUAL PATIENT ROOM** VPR Code: SCKWOU

Participants must join the Virtual Patient Room (VPR) using one of the following methods:

- From the Cerner chart using "Start Virtual Visit"
- From a web browser using the patient's VPR link or 6-digit code: <https://rooms.video/SCKWOU> or from <https://rooms.video> and enter VPR Code: SCKWOU
- From a clinic Zoom device, by using the shared Zoom Meeting ID (only available after the call has been started)
  - Zoom Meeting ID is subject to change between visits and should never be shared with patients

A staff member (host in Zoom) will need to admit all participants from the waiting room when they join.

<https://rooms.video/SCKWOU>

**6** Copy link to paste into appointment letter Text or email link directly

Start Virtual Visit

Opens direct text and email link feature.

Questions or Support:  
For Cerner assistance, please contact your Cerner Provider Hotline  
For assistance during video calls, please contact your AV/IT support team

**Cerner Support: Provider Hotline**  
**Audiovisual Support: Call Local AV or IT**



## DIRECT TO PATIENT VTC: CONNECTING WITH ZOOM

**TELEHEALTH**  
www.afhcan.org

1. Call patient by phone to initiate check-in process
2. Patient joins virtual patient room via hyperlink
3. Join room:
  - A. Scroll to Virtual Patient Room tab within patient's chart, click to open
  - B. Click "Start Virtual Visit" - this will launch Zoom from the web. You will automatically be made a host.
  - C. Once in the call admit other participants as needed from the waiting room.

The screenshot displays the Cerner EHR interface for a patient named ZZDONOTUSE, SCHEDISTRATION. The patient's chart is open to the 'Virtual Patient Room' tab. The main content area shows the 'VIRTUAL PATIENT ROOM' interface with a VPR Code of SCKWOU. A 'Start Virtual Visit' button is highlighted with a red box and labeled 'B'. The 'Participants' panel on the right shows a 'Waiting Room (1)' with a patient 'Patient X' and an 'Admit' button highlighted with a red box and labeled 'C'. The 'Virtual Patient Room' tab in the left menu is highlighted with a red box and labeled 'A'.

4. Conduct intake and alert provider
  5. If provider is joining from their own device – follow step 3
- \*Note: If provider joins the call from a guest link, staff initiating the call from within Cerner are advised to make the provider the call host before exiting.*

**Cerner Support: Provider Hotline**  
**Audiovisual Support: Call Local AV or IT**