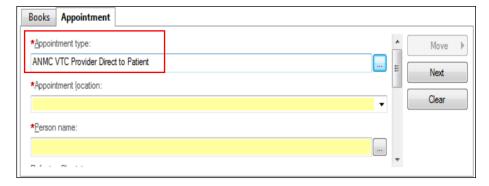


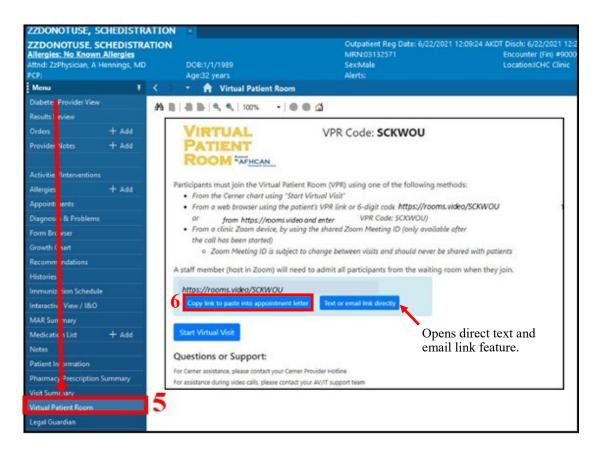
## DIRECT TO PATIENT VTC: SCHEDULING WITH ZOOM



- 1. Discuss Direct to Home VTC option with patient. Use patient instruction handout to confirm their capability.
- 2. Confirm a valid e-mail address and phone number for the patient.
- 3. Schedule the visit and discuss any labs/orders that need to be completed prior to the visit.
- 4. Use the <XXX VTC Provider Direct to Patient> appointment type for your facility. Choose the location and complete the scheduling process.



- 5. From within the patient's chart, scroll to Virtual Patient Room tab, click to open.
- 6. Click "Copy link to paste into appointment letter".
- 7. Paste link into patient appointment letter template and email to patient.
- 8. Confirm patient received email.



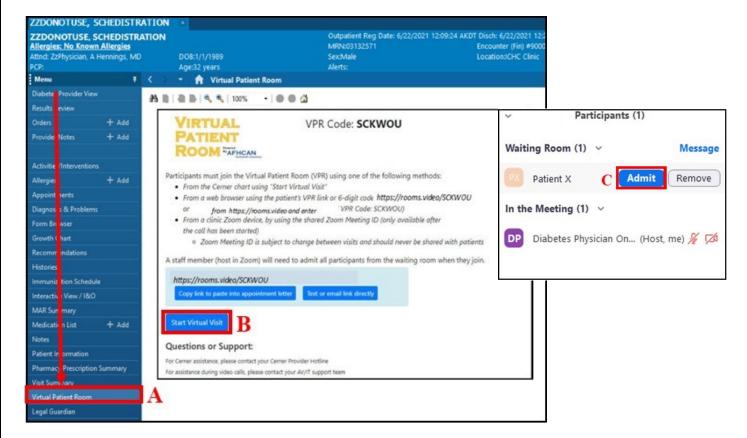
Cerner Support: Provider Hotline Audiovisual Support: Call Local AV or IT



## DIRECT TO PATIENT VTC: CONNECTING WITH ZOOM



- 1. Call patient by phone to initiate check-in process
- 2. Patient joins virtual patient room via hyperlink
- 3. Join room:
  - A. Scroll to Virtual Patient Room tab within patient's chart, click to open
  - B. Click "Start Virtual Visit" this will launch Zoom from the web. You will automatically be made a host.
  - C. Once in the call admit other participants as needed from the waiting room.



- 4. Conduct intake and alert provider
- 5. If provider is joining from their own device follow step 3

\*Note: If provider joins the call from a guest link, staff initiating the call from within Cerner are advised to make the provider the call host before exiting.

Cerner Support: Provider Hotline Audiovisual Support: Call Local AV or IT