1. Schedule the VTC per the standard outpatient village VTC process and discuss any labs/orders that need to be completed prior, with both the patient and the local clinic that will be presenting patient.
2. Use the correct appointment type < XXX VTC Provider>

3. Enter orders as future orders per your standard clinical outpatient process
4. Send coordination information per standard outpatient scheduling process
1. Provider staff calls clinic to check in remote patient for appointment, confirm connection plan.
2. Check in the appointment
3. Join room:
   A. Scroll to Virtual Patient Room tab within patient’s chart, click to open
   B. Click “Start Virtual Visit” - this will launch Zoom from the web. You will automatically be made a host.
   C. Once in the call admit other participants as needed from the waiting room.
4. Conduct intake and alert provider
5. If provider is joining from their own device – follow step 3

*Note: If provider joins the call from a guest link, staff initiating the call from within Cerner are advised to make the provider the call host before exiting.

Cerner Support: Provider Hotline
Audiovisual Support: Call Local AV or IT