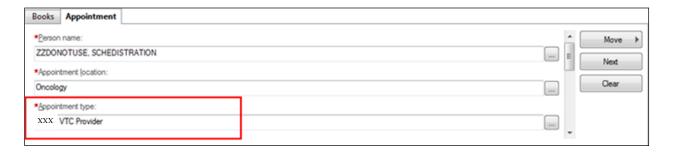


VTC PROCESS PROVIDER SIDE: SCHEDULING A VTC TO A CLINIC



- 1. Schedule the VTC per the standard outpatient village VTC process and discuss any labs/orders that need to be completed prior, with both the patient and the local clinic that will be presenting patient
- 2. Use the correct appointment type < XXX VTC Provider>



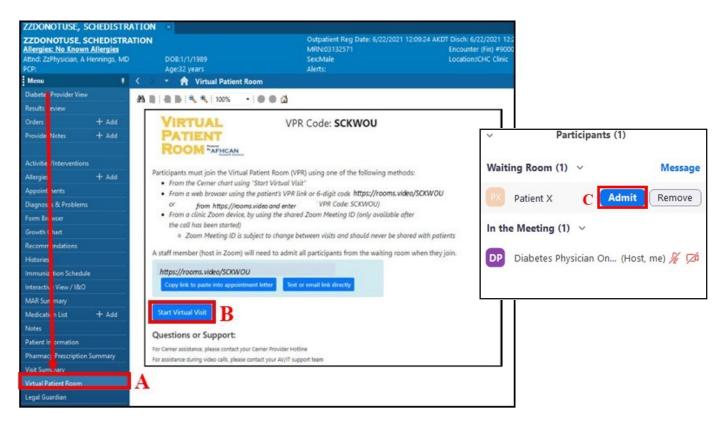
- 3. Enter orders as future orders per your standard clinical outpatient process
- 4. Send coordination information per standard outpatient scheduling process



VTC PROCESS PROVIDER SIDE: CONNECTING TO A CLINIC



- 1. Provider staff calls clinic to check in remote patient for appointment, confirm connection plan.
- 2. Check in the appointment
- 3. Join room:
 - A. Scroll to Virtual Patient Room tab within patient's chart, click to open
 - B. Click "Start Virtual Visit" this will launch Zoom from the web. You will automatically be made a host.
 - C. Once in the call admit other participants as needed from the waiting room.



- 4. Conduct intake and alert provider
- 5. If provider is joining from their own device follow step 3
- *Note: If provider joins the call from a guest link, staff initiating the call from within Cerner are advised to make the provider the call host before exiting.

Cerner Support: Provider Hotline Audiovisual Support: Call Local AV or IT