




ANMC Virtual Patient Room Consent for Telemedicine Visits

TELEHEALTH
www.afhcan.org

The **Virtual Patient Room page in Cerner** displays the status of a patient's consent for ANMC telemedicine visits. The patient (or a designated individual (e.g. guardian), a provider, or a clinic staff member) needs only to complete the consent form annually. Providers should document that the patient has given consent at each encounter.

This is an e-consent only. Do not print and scan the consent to the chart.

Overview (details on finding/rescinding consent forms are on page 2)



VPR Code: **SQWWLA**

Participants must join the Virtual Patient Room (VPR) using one of the following methods:

- From the Cerner chart using "Start Virtual Visit"
- From a web browser using the patient's VPR link or 6-digit code (<https://rooms-test.afhcan.org/SQWWLA> or <https://rooms-test.afhcan.org> and VPR Code: SQWWLA)
- From a clinic Zoom device, by using the shared Zoom Meeting ID (only available after the call has been started)
 - Zoom Meeting ID is subject to change between visits and should never be shared with patients

A staff member (host in Zoom) will need to admit all participants from the waiting room when they join.

<https://rooms-test.afhcan.org/SQWWLA>
[Copy link to paste into appointment letter](#) [Text or email link directly](#)

[Start Virtual Visit](#)

Questions or Support:

For Cerner assistance, please contact your Cerner Provider Hotline
For assistance during video calls, please contact your AV/IT support team

release/v3.3-0.0.0.5

Zoom Room Status

Not started	0
Duration	Participants
	0
	Waiting
Click on item or hover for more details	

Patient Forms

Form	Status
Telemedicine Consent	Complete

This form was submitted on 02/02/2023. To rescind, open and modify the consent note (see eCoach job aid).

Consent Status Options:

1. Complete– the consent form is complete.

Note: The consent form can be found in PowerChart Notes in the Consent section. If a patient changes their mind, the consent form can be rescinded at any time.

2. Incomplete– the consent form is not complete. Click the pencil icon to complete the form.

3. Declined– the patient has declined video visits. Talk with the patient to see if they have questions, or to see if their visit should be completed in person.

4. Rescinded– the patient has rescinded consent.

Note: If the patient is scheduled for an additional video visit after consent has been rescinded, they will be asked to sign the consent form again when they open their video link.

5. 13-17– the patient is 13-17 years old. Telemedicine/Telecommunications consent must be obtained verbally for patients ages 13-17. The e-consent option will not be available for patients to complete.

6. Expired– the consent form has expired (this happens annually). Re-consent the patient.

2 Patient Forms

Form	Status
Telemedicine Consent	Incomplete

Click to fill out this form on behalf of the patient

ANMC Video Visit Support: 729-7599 - After Hours Support: 729-2626 - Tiger Text: ANMC Telehealth Assistant



ANMC Virtual Patient Room Consent for Telemedicine Visits

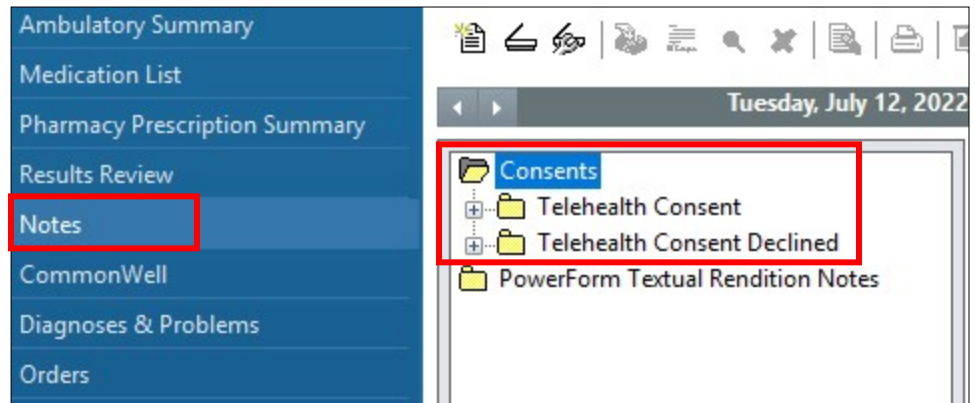
TELEHEALTH
www.afhcan.org

Details on Finding Consent Forms and Rescinding Consent Forms

Finding the Consent Form in Cerner Notes:

From the patient's chart,

1. Click on "Notes"
2. Open "Consents"
3. Find the "Telehealth Consent" and/or "Telehealth Consent Declined" folder.
4. Click on the plus sign to expand the folder.

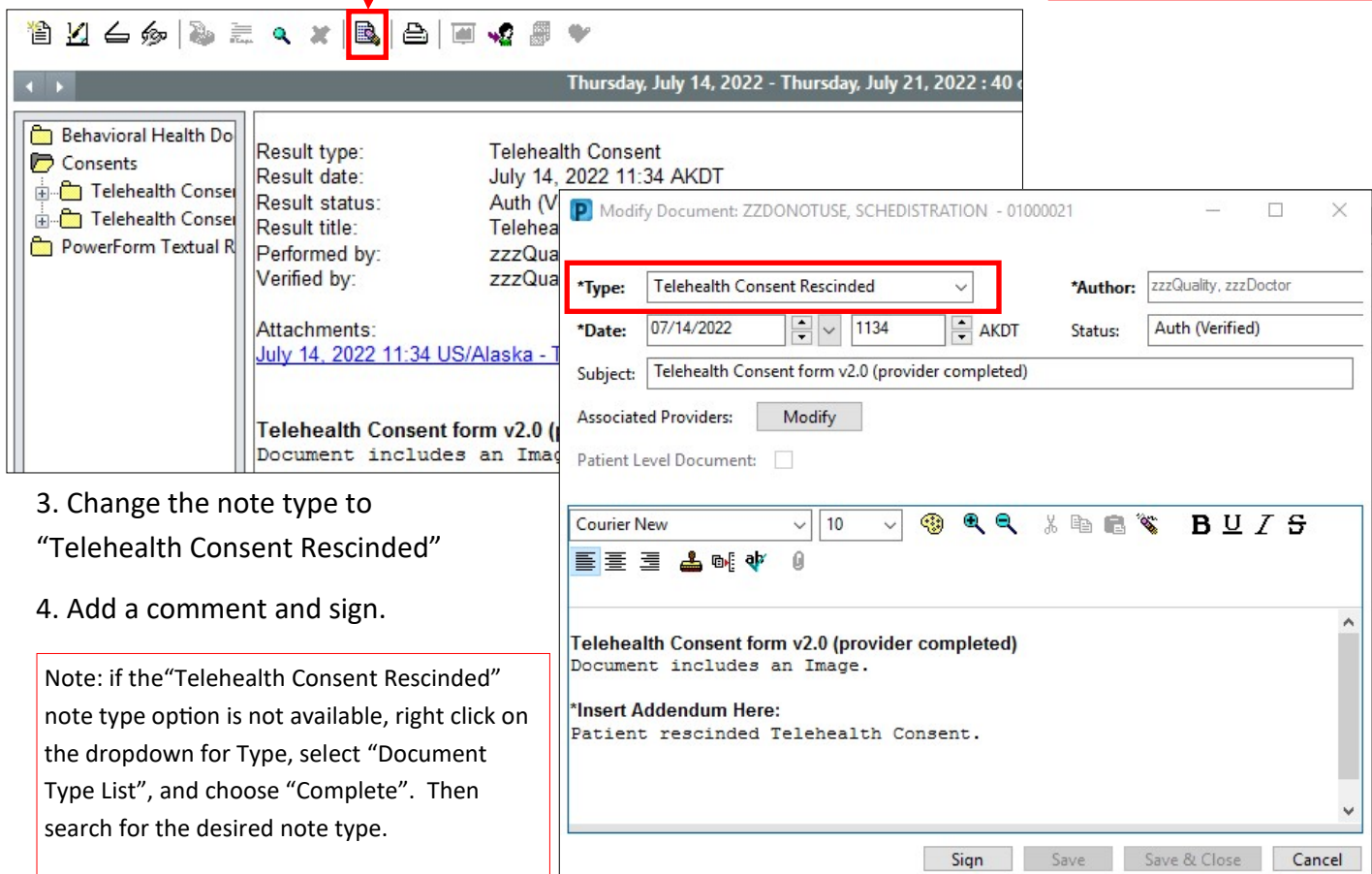


You can see when a consent form was completed, and who it was completed by (patient or staff member).

Rescinding the Consent Form in Cerner Notes:

1. Open the Telehealth Consent
2. Click on Modify Note

To be used only if the patient changes their mind about consent for video visits.



3. Change the note type to "Telehealth Consent Rescinded"
4. Add a comment and sign.

Note: if the "Telehealth Consent Rescinded" note type option is not available, right click on the dropdown for Type, select "Document Type List", and choose "Complete". Then search for the desired note type.

ANMC Video Visit Support: 729-7599 - After Hours Support: 729-2626 - Tiger Text: ANMC Telehealth Assistant