



## Virtual Patient Room 3.7 Telehealth Consent Information for Tribal Health Organization Staff on Shared Cerner

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The State of Alaska now requires patients to consent in order to participate in video visits. This consent form needs to be completed annually.

**Section 1:** Changes you will see when using a patient's VPR link outside of Cerner (this applies when joining a call using a device such as an iPad, video cart, smartphone or through the Virtual Patient Room website):

**A.** The VPR link opens the Virtual Patient Room website. Patient last name and date of birth are required to advance to the next screen.

**B.** If **“No”**, the consent will be skipped and you will be placed in the waiting room.

If **“Yes”**, the consent form will appear.

**C.** Allow the patient to read and submit the consent form. When completed, click **“Submit”**. Review and click **“Finished”** to be placed in the waiting room.

**Note:** Consent forms are good for one year. If no consent is on file, or consent was declined or rescinded, the patient will be asked at every visit if they would like to consent. At any time, patients can change their mind and forms can be rescinded. For more details on a patient's consent status, hover over the status on the VPR page in the patient's chart.

Questions? **Tiger Text:** ANMC Telehealth Assistant **Email:** AKA-TELEHEALTHPS@anthc.org



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## Section 2. Changes you will see when entering the Virtual Patient Room in Cerner



VPR Code: **SQWWLA**

Participants must join the Virtual Patient Room (VPR) using one of the following methods:

- From the Cerner chart using "Start Virtual Visit"
- From a web browser using the patient's VPR link or 6-digit code (<https://rooms-test.afhcan.org/SQWWLA> or <https://rooms-test.afhcan.org> and VPR Code: SQWWLA)
- From a clinic Zoom device, by using the shared Zoom Meeting ID (only available after the call has been started)
  - Zoom Meeting ID is subject to change between visits and should never be shared with patients

A staff member (host in Zoom) will need to admit all participants from the waiting room when they join.

<https://rooms-test.afhcan.org/SQWWLA>

Copy link to paste into appointment letter

Text or email link directly

Start Virtual Visit

### Questions or Support:

For Cerner assistance, please contact your Cerner Provider Hotline

For assistance during video calls, please contact your AV/IT support team

Zoom Room Status	
Not started	0
Duration	Participants
	0
	Waiting
Click on item or hover for more details	

### Patient Forms

Form	Status
Telemedicine	Complete
Consent	
This form was submitted on 02/02/2023. To rescind, open and modify the consent note (see eCoach job aid).	

### Consent status options include:

1. **Complete**— the consent form is complete.
2. **Incomplete**— the consent form is not complete, or the consent version (revision) is out of date.
3. **Declined**— the patient has declined video visits.
4. **\*Rescinded**— the patient has rescinded consent. *\*See Page 3 for how to rescind consent.*
5. **13-17**—consent must be obtained verbally for patients ages 13-17.
6. **Expired**— the consent form has expired.

- The form status currently reflects Telemedicine/Telecommunication Consent status only. Status does not affect joining a call from Cerner, the option to fill out the consent form will not appear automatically.
- If the form status is "Incomplete", consent can be obtained using one of the following methods:

- If you have time, send the patient's VPR link to them and have them complete the form from the VPR webpage.
- Click the pencil icon and fill out the consent form with/on behalf of the patient.

Patient Forms	
Form	Status
Telemedicine	Incomplete
Consent	
Click to fill out this form on behalf of the patient	

The VPR link can be sent to the patient from the VPR page. If consent is NOT on file, the patient will be prompted to read and submit the form.

Text or email link

Enter an email or 10-digit smart phone number to send an invitation:

Enter an email or phone number (xxx-xxx-xxxx)

Enter a personalized invitation message (optional):

Message cannot exceed 1000 characters.

Close Send



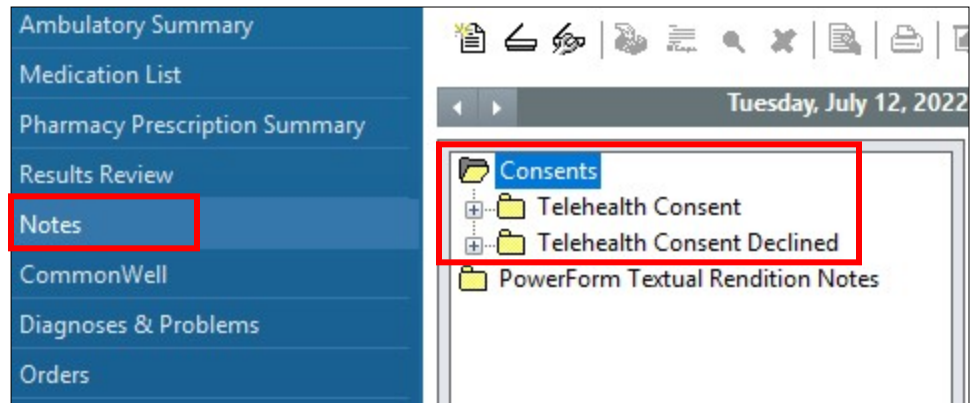
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### Details on Finding Consent Forms and Rescinding Consent Forms

#### Finding the Consent Form in Cerner Notes:

From the patient's chart,

1. Click on "Notes"
2. Open "Consents"
3. Find the "Telehealth Consent" and/or "Telehealth Consent Declined" folder.



4. Click on the plus sign to

You can see when a consent form was completed, and who it was completed by (patient or staff member).

#### Rescinding the Consent Form in Cerner Notes:

1. Open the Telehealth Consent
2. Click on Modify Note

To be used only if the patient changes their mind about consent for video visits.

3. Change the note type to "Telehealth Consent Rescinded"

4. Add a comment and sign.

Note: if the "Telehealth Consent Rescinded" note type option is not available, right click on the dropdown for Type, select "Document Type List", and choose "Complete". Then search for the desired note type.

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