

Virtual Patient Room 3.7 Job Aid—Connecting to an ANMC VTC



for Non-Shared Cerner Users

Check In Process for Clinic to Clinic Visits:

- 1. Once the patient has been checked in, call the other clinic (either Provider or Presenter [patient] side) by phone, if they have not already called you.
- 2. Confirm connection pathway (see options below).
- 3. Conduct intake and alert provider.
- 4. When ready, follow one of the connection pathways below to join the call.

Pathways for Connecting

Web and Mobile Devices:

*Note: For convenience, ask local IT for help setting up a desktop shortcut on PCs, iPads, or your personal mobile device. iPad users see THO's Connecting with iPad Job Aid.

- A. Click the VPR link or go to the Virtual Patient Room webpage (<u>https://rooms.video/TelePatient/</u>) and enter the *6 digit code. (VPR code provided by ANMC)
- B. Enter the patient's last name and date of birth to advance to the next screen.
- C. The system will ask if you are the patient or other individual allowed to give consent on behalf of the patient. If "No", the consent will be skipped and you will be placed in the waiting room. If "Yes", the consent form will appear.
- D. Consent form: if applicable, allow the patient to read and submit the consent form.
 *Note: Once a patient has consented to telemedicine services, the system will not ask for the form to be



AFHCAN cart:

- 1. From the AFHCAN cart menu click the "VPR 6 digit code" button and enter the 6 digit code (VPR code provided by ANMC)
- VPR 6 digit code

2. Follow steps B-E from the web and mobile section above.

Zoom Room System:

- 1. From the Zoom menu, select "join", and enter the shared Zoom meeting ID **The 11 digit Meeting ID must be obtained from ANMC and is available only after the virtual visit has been started on the ANMC side.*
- 2. Wait for ANMC clinic to admit you from the waiting room.