

ANTHC Purchased/Referred Care Frequently Asked Questions

Q. What is Purchased/Referred Care?

Purchased/Referred Care (PRC) provides funding for referred medical services not directly available at the Alaska Native Medical Center (ANMC). ANTHC PRC may be able to assist with the medical cost received from non-ANMC facilities if policies and procedures are followed.

Q. Does PRC provide insurance coverage letters?

No. PRC is not an insurance company.

Q. What are Alternate Health Resources (AHR)?

Alternate Health Resources are other payer sources like Medicare, Medicaid, private health insurance, workers' compensation, automobile insurance, etc.

Q. Do I have to apply for Alternate Health Resources?

Yes. Per federal law, PRC is the payor of last resort. All alternate health resources a patient has available or may be eligible for must be applied to before a claim will be considered for payment by ANTHC PRC (Federal regulation 42 C.F.R. 136.61).

Q. What happens if I don't apply for AHR?

ANTHC PRC will not authorize payment if patients do not apply for AHR or fail to complete the application process. The cost of your medical services will be your financial responsibility.

Individuals should contact the Health Benefits team at 907-729-5696 for more information or assistance with the Alternate Health Resources application process.

Q. Does PRC cover emergency visits if I am seen somewhere other than ANMC?

All emergent medical services received outside of ANMC must be reported to PRC within 72 hours by calling 1-800-478-1636. Leave a voice message if you are calling on holidays, weekends, or after normal business hours. Please note, notification does not guarantee payment.

Q. Is payment guaranteed just because ANMC referred my care?

Referrals may be made by an ANMC provider for services not available at ANMC. Referrals are not a guarantee of payment by ANTHC PRC.

Q. Does ANTHC PRC provide funding for medical services received anywhere in Alaska? There are several PRC programs throughout Alaska, which may provide funding for care for residents of service areas in respective Tribal Health Organization regions.

Q. Does ANMC PRC provide funding for medical services received outside of Alaska?

Brochures are included that have more information about the ANTHC PRC Traveler Program and Student Program.

Q. Will ANMC PRC pay for travel and lodging if I accompany family/friend on an air ambulance?

The air ambulance team is the authorized escort. An escort could be authorized upon patient being discharged if there is a medical need.

Q. Do I need a referral for care I receive outside of ANMC even if it is a follow-up visit?

Yes, patients need a referral from an ANMC provider for every visit outside of the Tribal health system.

Q. Who is responsible for ensuring that all bills, insurance information and other required documentation is submitted to ANTHC PRC once a referral has been approved for payment?

The patient or patient's family is responsible for submitting all required documentation such as medical records, additional insurance information, accident questionnaire, etc.

Q. Where can I send my medical bills?

PRCCLAIMS@anthc.org or drop off at the department at the Inuit building (4141 Ambassador Drive Ste. #136).

Q. What expenses are covered when PRC coordinates my travel outside of Alaska for medical care that has been authorized by an ANMC provider?

When an ANMC provider initiates a referral, ANTHC PRC coordinates the airfare and lodging for the patient and the patient's escort. Escorts must be authorized as medically necessary.

Q. Does ANTHC PRC cover Dental care off campus or behavioral health (inpatient/outpatient) services?

PRC is not funded to cover inpatient/outpatient behavioral health and Dental care. These services are not authorized under the *ANMC Medical Priorities for Purchased/Referred Care funding Procedure #704-02*.