

Video Direct to Patient Appointment Letter

Dear PATIENT

Here is the information needed for your health care video appointment. Your health is very important to us. We have you scheduled for a video teleconference visit in your home to see your health care provider. Please have ALL of your medication with you for your appointment, including over-the-counter medications, nutritional supplements, and vitamins. We need this information to provide quality care for you.

To provide the best experience for you, please help us by preparing for your video appointment by doing the following:

- If you are using a smartphone or iPad/tablet, be sure to download Zoom
- Show up on time
- Dress as you would for an in-person appointment
- Make sure you are in a quiet, private, well-lit environment
- Have your camera at eye level, and center yourself on the screen
- Have a current list of all medications you take including over the counter medications
- If no one has joined from the clinic within 10 minutes past your scheduled appointment time call the specialty clinic listed below
- Complete telemedicine consent, if prompted

Video Appointment Information for (first and last name):

Personal Video Link:	
Date of Appointment:	Time:
Specialty Clinic:	Specialty Clinic Phone:
Provider Name:	Case Manager:
Labs/diagnostic testing needed:	*Labs/diagnostic testing due date:
Please schedule labs/testing with your local clinic:	*If labs/diagnostic testing is not done by due date appointment may need to be rescheduled

NOTE: The link to your video appointment room is unique to you. Please DO NOT USE OR SHARE the link for anything other than your scheduled health care appointments. Doing so could compromise your personal health information. Thank you.

For other important information about your video health care appointment please watch the following video: <https://youtu.be/nGDr2yGLuKs> If you are unable to stream this video, your visit will need to be completed another way. You will need to notify the specialty clinic.

Please remember video calls may incur a cost to you, standard data rates will apply.